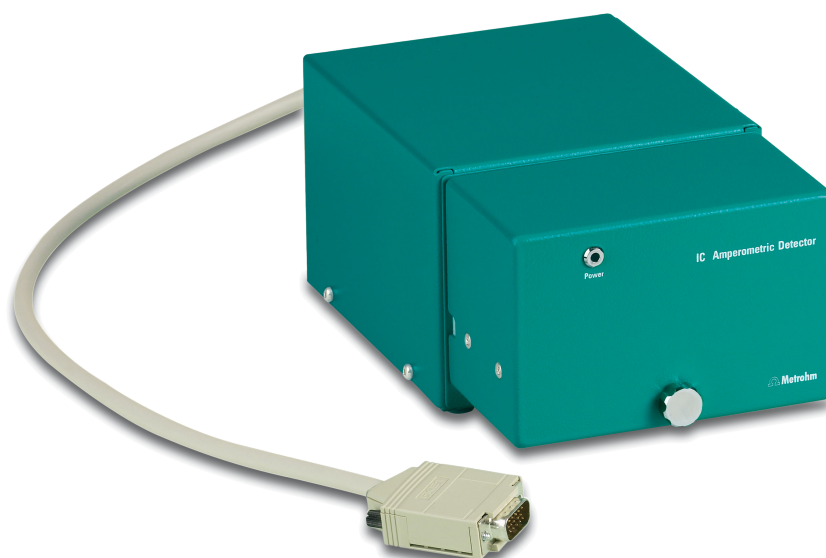


# IC Professional Detector



IC Amperometric Detector

Manual

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# **IC Professional Detector**

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2.850.9110

## **Manual**

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# Table of contents

<b>1</b>	<b>Introduction</b>	<b>1</b>
1.1	Instrument description .....	1
1.2	Intended use .....	2
1.3	Safety instructions .....	2
1.3.1	General notes on safety .....	2
1.3.2	Electrical safety .....	2
1.3.3	Working with liquids .....	3
1.3.4	Flammable solvents and chemicals .....	3
1.3.5	Recycling and disposal .....	3
1.4	About the documentation .....	4
1.4.1	Content and scope .....	4
1.4.2	Symbols and conventions .....	4
<b>2</b>	<b>Overview of the instrument</b>	<b>6</b>
2.1	Front .....	6
2.2	Rear .....	7
<b>3</b>	<b>Installation</b>	<b>8</b>
3.1	Setting up the instrument .....	8
3.1.1	Packaging .....	8
3.1.2	Check .....	8
3.1.3	Location .....	8
3.2	Inserting the amperometric detector .....	8
3.3	Putting the amperometric detector into operation .....	11
3.3.1	Instrument test with dummy cell .....	11
3.3.2	Testing the leak sensor .....	13
3.3.3	Testing the preheating capillary .....	14
3.3.4	Testing the detector outlet capillary .....	15
3.3.5	Testing the measuring cell .....	16
3.3.6	Deaerating the measuring cell .....	18
3.4	Connecting the electrode cables .....	19
3.5	Attaching the front cover .....	20
<b>4</b>	<b>Operation and maintenance</b>	<b>21</b>
4.1	Operation .....	21
4.2	Care .....	21
4.3	Maintenance by Metrohm Service .....	22
4.4	Maintenance .....	22
4.4.1	Maintenance .....	22



**Table of figures**

Figure 1	Front .....	6
Figure 2	Rear .....	7
Figure 3	Inserting the detector .....	9





# 1 Introduction

## 1.1 Instrument description

The **IC Amperometric Detector** is an intelligent amperometric detector that is used in the detector chamber of the instruments of the 850 Professional IC, the 881 Compact IC pro and the 882 Compact IC plus line of instruments.

With the IC Amperometric Detector, electroactive substances can be determined in the mobile phase of an IC system. Amperometric methods are used for the determination which combine an outstanding sensitivity with a high degree of selectivity.

The installed potentiostat generates the voltages for the direct current amperometry (DC), for the pulse amperometry (PAD) and the flexible integrated pulse amperometry (flexIPAD) as well as for the recording of cyclovoltammograms.

The installed preheating capillary ensures a constant eluent temperature on the cell.

On the one hand, the built-in leak sensor detects fluid that has escaped in the interior of the detector, while on the other it also responds when too much fluid has backed up in the tray on the front side of the detector. As a result of this, the leaking instrument is shut down and the ongoing determinations are canceled.

The IC Amperometric Detector can only be used together with the IC instrument. It is utilized in the detector chamber of the IC instrument.

The IC system is operated with **MagIC Net™** software. When the IC instrument is switched on, MagIC Net™ recognizes the IC Amperometric Detector automatically and checks its functional readiness. MagIC Net™ controls and monitors all of the instruments combined to form an IC system, evaluates the measured data and manages it in a database.

Additional information for the operation of MagIC Net™ can be found in the online help and in the tutorial for MagIC Net™.

## 1.2 Intended use

The IC Amperometric Detector is used for the amperometric detection in an IC instrument. Its function is to make precise determinations of electroactive substances in the mobile phase of an IC system or of a general liquid chromatography system.

As is the case with the associated IC instrument, the IC Amperometric Detector is also used for working with chemicals and flammable samples. The usage of the IC Amperometric Detector requires that the user have basic knowledge and experience in the handling of toxic and caustic substances for this purpose. Knowledge with respect to the application of the fire prevention measures prescribed for laboratories is also mandatory.

### 1.3 Safety instructions

### 1.3.1 General notes on safety



## WARNING

Operate this instrument only according to the information contained in this documentation.

This instrument left the factory in a flawless state in terms of technical safety. To maintain this state and ensure non-hazardous operation of the instrument, the following instructions must be observed carefully.

### 1.3.2 Electrical safety



## WARNING

Only personnel qualified by Metrohm are authorized to carry out service work on electronic components.



## WARNING

Never open the housing of the instrument. The instrument could be damaged by this. There is also a risk of serious injury if live components are touched.

There are no parts inside the housing which can be serviced or replaced by the user.

## Protection against electrostatic charges



### WARNING

Electronic components are sensitive to electrostatic charges and can be destroyed by discharges.

Do not fail to pull the power cord out of the power socket before you set up or disconnect electrical plug connections at the rear of the instrument.

## 1.3.3 Working with liquids



### CAUTION

Periodically check all system connections for leaks. Observe the relevant regulations in respect to working with flammable and/or toxic fluids and their disposal.

## 1.3.4 Flammable solvents and chemicals

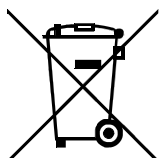


### WARNING

All relevant safety measures are to be observed when working with flammable solvents and chemicals.

- Set up the instrument in a well-ventilated location (e.g. fume cupboard).
- Keep all sources of flame far from the workplace.
- Clean up spilled liquids and solids immediately.
- Follow the safety instructions of the chemical manufacturer.

## 1.3.5 Recycling and disposal



This product is covered by European Directive 2012/19/EU, WEEE – Waste Electrical and Electronic Equipment.

The correct disposal of your old instrument will help to prevent negative effects on the environment and public health.

More details about the disposal of your old instrument can be obtained from your local authorities, from waste disposal companies or from your local dealer.

## 1.4 About the documentation



## CAUTION

Please read through this documentation carefully before putting the instrument into operation. The documentation contains information and warnings which the user must follow in order to ensure safe operation of the instrument.

### 1.4.1 Content and scope

## Content of this manual

This manual describes:

- The installation of the IC Amperometric Detector in an IC instrument and the insertion and connection of the measuring cell in the detector.
- The start-up of the IC Amperometric Detector together with the IC instrument.
- All maintenance work that can be carried out by the user.
- The technical specifications of the IC Amperometric Detector.
- Possible problems and their solutions.
- The supplied and the optional accessories.

## Further information







Detailed information regarding the preparation of the measuring cell and its maintenance can be found in the manuals for the Wall-Jet cell IC equipment.

Information on the utilization, care and maintenance of the working electrodes and reference electrodes can be found in the leaflets which are enclosed with the electrodes.

### 1.4.2 Symbols and conventions

The following symbols and styles are used in this documentation:

(5-12)	<p><b>Cross-reference to figure legend</b></p> <p>The first number refers to the figure number, the second to the instrument part in the figure.</p>
1	<p><b>Instruction step</b></p> <p>Carry out these steps in the sequence shown.</p>

	<p><b>Warning</b></p> <p>This symbol draws attention to a possible life hazard or risk of injury.</p>
	<p><b>Warning</b></p> <p>This symbol draws attention to a possible hazard due to electrical current.</p>
	<p><b>Warning</b></p> <p>This symbol draws attention to a possible hazard due to heat or hot instrument parts.</p>
	<p><b>Warning</b></p> <p>This symbol draws attention to a possible biological hazard.</p>
	<p><b>Caution</b></p> <p>This symbol draws attention to a possible damage of instruments or instrument parts.</p>
	<p><b>Note</b></p> <p>This symbol marks additional information and tips.</p>

## 2 Overview of the instrument

## 2.1 Front

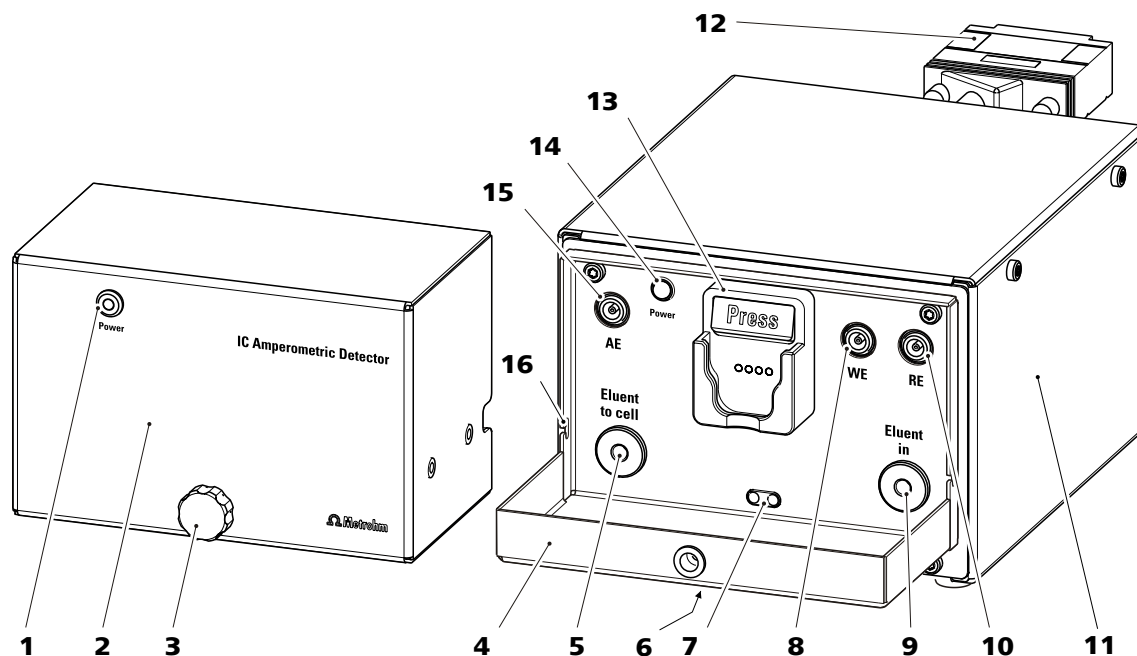


Figure 1 Front

<b>1 Standby indicator</b> On front cover.	<b>2 Front cover</b> Removable.
<b>3 Knurled screw</b> For fastening the front cover.	<b>4 Tray</b>
<b>5 Eluent output</b> Output of the preheating capillary inside the instrument, labeled with <b>Eluent to cell</b> .	<b>6 Drain nozzle</b> At the bottom of the tray, sealed with a stopper.
<b>7 Leak sensor</b>	<b>8 Connection socket</b> For the working electrode, labeled with <b>WE</b> (working electrode).
<b>9 Eluent input</b> Input of the preheating capillary inside the instrument, labeled with <b>Eluent in</b> .	<b>10 Connection socket</b> For the reference electrode, labeled with <b>RE</b> (reference electrode).
<b>11 Detector housing</b>	<b>12 Connector plug</b> For connecting the detector to the detector connection socket of the IC instrument.

<b>13 Measuring cell holder</b> For measuring cells with chip.	<b>14 Standby indicator</b>
<b>15 Connection socket</b> For the auxiliary electrode, labeled with <b>AE</b> (auxiliary electrode).	<b>16 Capillary feed-through</b> For leading capillaries into the cell chamber and out of the cell chamber.

2.2 Rear

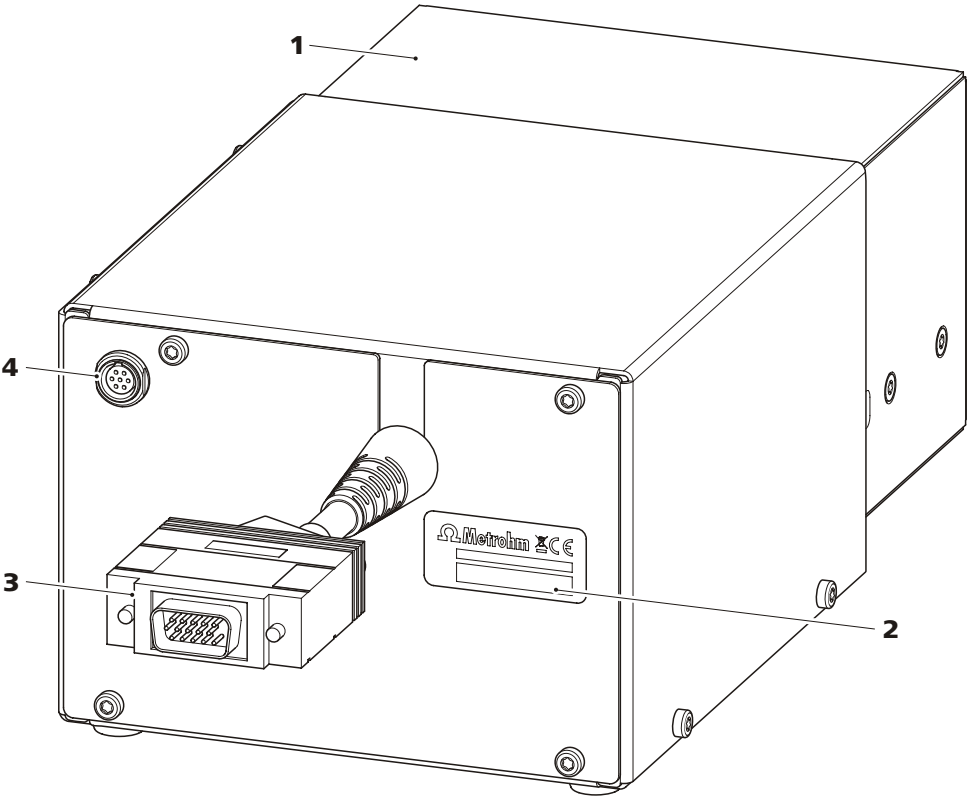


Figure 2 Rear

<b>1 Front cover</b> Removable.	<b>2 Type plate</b> With serial number.
<b>3 Connector plug</b> For connecting the detector to the detector connection socket of the IC instrument.	<b>4 Connection socket</b> For a testing instrument (for service only).





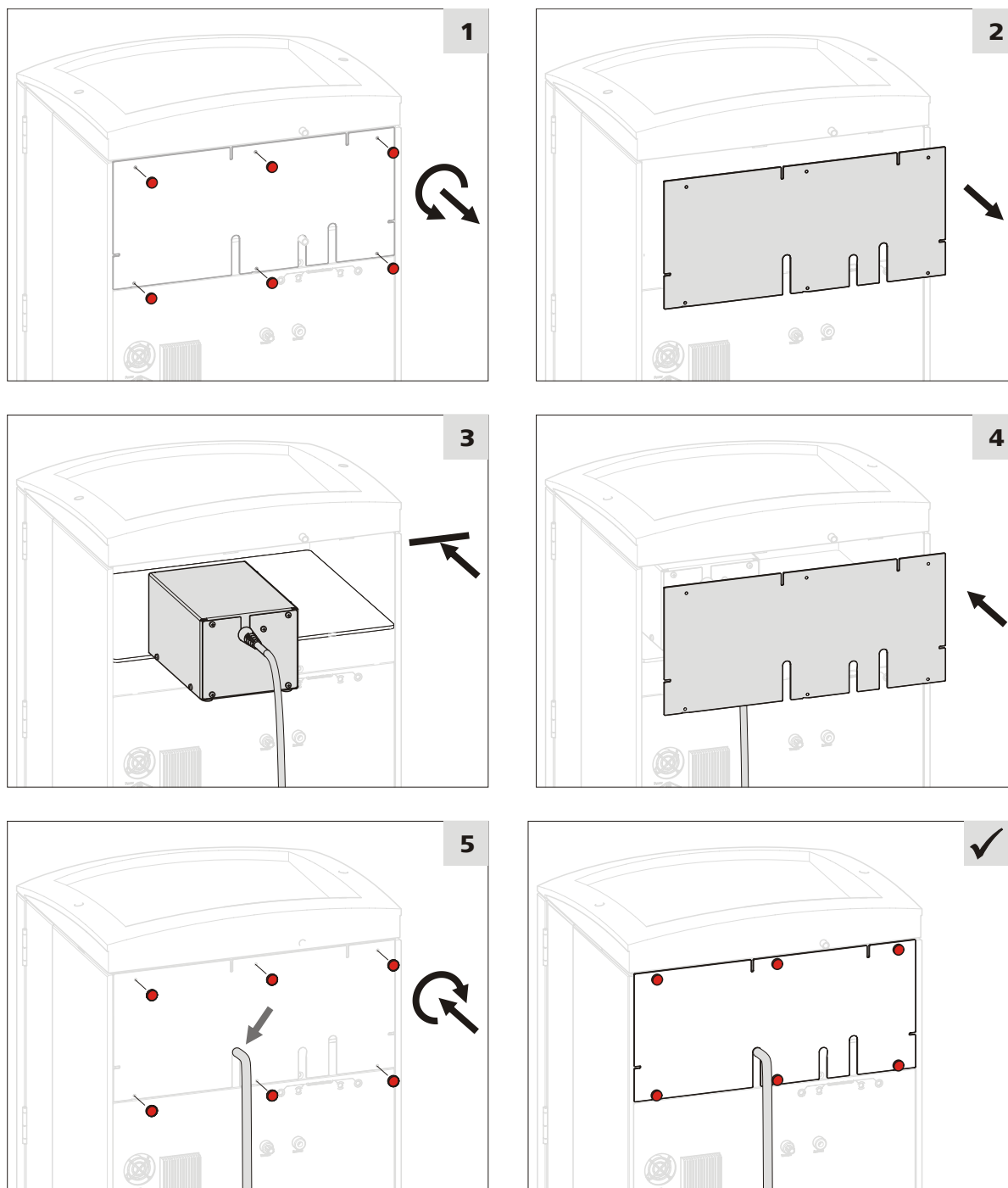


Figure 3 Inserting the detector



#### NOTICE

With the instruments of the 850 Professional line of instruments, up to two detectors can be placed and connected.



**NOTICE**

The detector connection cable cannot be extended!

- 1** Connect the detector connection cable to the detector connection socket *Detector 1* or *Detector 2*.

### 3.3 Putting the amperometric detector into operation

The IC Amperometric Detector is put into operation together with the IC instrument in which it has been inserted to.

The following measures must be carried out on the IC Amperometric Detector during the initial start-up of the IC system (see the chapter *Initial start-up* in the manual for the IC instrument), even before the separation column is used:

- Testing the instrument electronics with the dummy cell (see chapter 3.3.1, page 11)
- Testing the leak sensor (see chapter 3.3.2, page 13)
- Testing the preheating capillary (see chapter 3.3.3, page 14)
- Testing the detector output capillary (see chapter 3.3.4, page 15)
- Testing the measuring cell (see chapter 3.3.5, page 16)
- Deaerating the measuring cell (see chapter 3.3.6, page 18)

#### 3.3.1 Instrument test with dummy cell

When you are putting the IC Amperometric Detector into operation for the first time, or when problems occur which may be caused by signal recording or signal transfer, we recommend testing the electronics and the connection to the PC using the dummy cell (6.2813.040).

Proceed as follows:

##### Testing with the dummy cell

Prerequisites:

- In order to achieve accurate results, we recommend that the front cover be closed during the instrument test with the dummy cell. Since the space under the front cover is rather limited, we further recommend removing the measuring cell from the cell holder for the instrument test with the dummy cell.

For the instrument test you require:

- The dummy cell (6.2813.040)

- The three electrode connection cables (6.2165.000)

## 1 Connecting the electrode connection cables to the dummy cell

- Plug the angled plug of the working electrode connection cable (labeled **WE**) into the **WE** socket.
- Plug the angled plug of the reference electrode connection cable (labeled **RE**) into the **RE** socket.
- Plug the angled plug of the auxiliary electrode connection cable (labeled **AE**) into the **AE** socket.

## 2 Connecting the electrode connection cables to the detector

- Plug the straight plug of the working electrode connection cable (red sleeve) into the **WE** socket of the detector.
- Plug the straight plug of the reference electrode connection cable (black sleeve) into the **RE** socket of the detector.
- Plug the straight plug of the auxiliary electrode connection cable (blue sleeve) into the **AE** socket of the detector.

### 3 Inserting the dummy cell

- Place the dummy cell into the tray of the detector.
- Attach the front cover.



## NOTICE

The metal parts of the cable plugs must not touch the front cover.

## 4 Adjusting settings in MagIC Net

In the **Method** program part, create a new method for the instrument test with the dummy cell.

- Add the detector and the instrument and select them.
- Select the **DC** mode.
- Set the following parameters for the DC mode:
  - **DC potential: 0.8 V**
  - **Range: Auto**
  - **Damping: off**
- Add an analysis for the detector channel **Current**.
- Add the entry **Current ► Start data acquisition** in the Time program subwindow.
- Save the method.

In the **Workplace** program part:

- Load the method.
- In the **Watch window**, display the **Current** channel with at least three decimal places.

## 5 Carrying out the test

In the **Manual** program part:

- Set all components of the IC instrument to inactive, particularly the high-pressure pump(s).
- On the tab of the detector, switch on the dummy cell with **[Apply]**.  
After no more than one minute, the detector signal should level off at  $2.667 \text{ nA} \pm 7\%$ . Noise should not exceed  $0.005 \text{ nA}$ .
- Switch the dummy cell off with **[Cell Off]**.  
With the dummy cell switched off and the detector hardware still running, the signal should drop below an absolute value of  $1 \text{ nA}$ , and noise should be limited to the third decimal place.  
Exactly even signals may indicate that new detector data is not correctly transmitted.

## 6 Removing the dummy cell

- Pull out the electrode connection cables from the connectors **AE**, **WE** and **RE** of the dummy cell.
- Remove the dummy cell from the tray.

The dummy cell incorporates a resistor ( $300 \text{ M}\Omega$ ) and a capacitor ( $100 \text{ nF}$ ) connected in parallel. If, in DC mode, a potential of  $0.8 \text{ V}$  is applied, then a current of  $2.667 \text{ nA} (\pm 7\%)$  is measured in the dummy cell. The capacitor simulates a well-working measuring cell.

### 3.3.2 Testing the leak sensor

The leak sensor should not respond during the start-up. If the leak sensor nevertheless does respond during the start-up, you will find information for eliminating the problem in Chapter (*see chapter 5, page 24*).

To check whether the leak sensor is functioning, proceed as follows:

#### Testing the leak sensor

- 1 Hold a cloth moistened with eluent or tap water on the two contacts of the leak sensor (**1-7**).

The leak sensor of the detector responds.

If the leak sensor does not respond, please request Metrohm Service.

### 3.3.3 Testing the preheating capillary

The amperometric detector is equipped with a preheating capillary in its interior to ensure that the eluent flows through the measuring cell at a constant temperature. The preheating capillary need not, however, always be connected. If the ambient conditions are optimal, then the measuring results can be sufficiently accurate, even without the use of the preheating capillary.



## CAUTION

The preheating capillary may not be used when working with highly flammable liquids.

The preheating capillary must be free of both leaks and blockages.

To check whether the preheating capillary is free of both leaks and blockages, proceed as follows:

## Testing the preheating capillary

## 1 Connecting the detector inlet capillary

Use a pressure screw (6.2744.014) to fasten the detector inlet capillary to the **Eluent in** connector on the detector.

## 2 Adjusting the settings in MagIC Net

- In the program part **Manual** of MagIC Net, set the maximum pressure of the high-pressure pump to 5 MPa.
- Set the flow rate to 0.1 mL/min.
- Start the high-pressure pump.

### 3 Observe the Eluent to cell connector

After a while, liquid must emerge from the **Eluent to cell** connector (wipe up fluid with paper towel).

If no liquid emerges at the **Eluent to cell** connector, then the pre-heating capillary is likely to be blocked. To eliminate the problem, see *Chapter Preheating capillary maintenance, page 22*.

#### 4 Observe the pump pressure

Observe the pump pressure display in the program part **Manual** of MagIC Net.

A constant pressure should establish itself after a while.

### 3.3.4 Testing the detector outlet capillary

The detector outlet capillary must be of a certain length in order to be able to generate sufficient backpressure. The required length is dependent on the flow that has been set. *The table 1* shows the recommended lengths, as determined by the set flow rate.

Table 1 Recommended lengths for the detector outlet capillary

Flow rate	Capillary length (□ 0.25 mm)
2.0 mL/min	0.5–1.5 m
0.5–1.0 mL/min	1.0–2.5 m
0.25 mL/min	3 m

To check whether the detector outlet capillary is free of blockages, proceed as follows:

#### Testing the detector outlet capillary

Prerequisites:

- The detector inlet capillary is connected to the **Eluent in** connector.
- The high-pressure pump runs with a flow rate of 0.1 mL/min.

#### 1 Connecting the detector outlet capillary

Use a pressure screw (6.2744.014) to fasten the detector outlet capillary to the **Eluent to cell** connector.

#### 2 Adjusting the settings in MagIC Net

In the program part **Manual** of MagIC Net, increase the flow rate to 1.0 mL/min and wait until the pressure has stabilized.

#### 3 Observe the end of the detector outlet capillary

After a while, liquid must emerge from the end of the detector outlet capillary.

If no liquid emerges at the end of the detector outlet capillary, then the detector outlet capillary is blocked and must either be cut back once again or replaced.

#### 4 Loosening the detector outlet capillary

Loosen the detector outlet capillary from the **Eluent to cell** connector. Wipe up emerging liquid with a cloth.

## 5 Observe the pump pressure

Observe the pump pressure display in the program part **Manual** of MagIC Net.

The drop in pressure should range from 0.1 MPa to a maximum of 0.3 MPa.

If the pressure differential is greater, then the detector outlet capillary must be cut back once again or replaced.

## 6 Finish the test

- In the program part **Manual** of MagIC Net, stop the high-pressure pump.
- Remove the detector outlet capillary from the **Eluent to cell** connector.

### 3.3.5 Testing the measuring cell

To test the measuring cell, proceed as follows:

## Testing the measuring cell

Prerequisites:

- The measuring cell is completely assembled (see measuring cell manual).
- The working electrode and the reference electrode are inserted (see measuring cell manual).

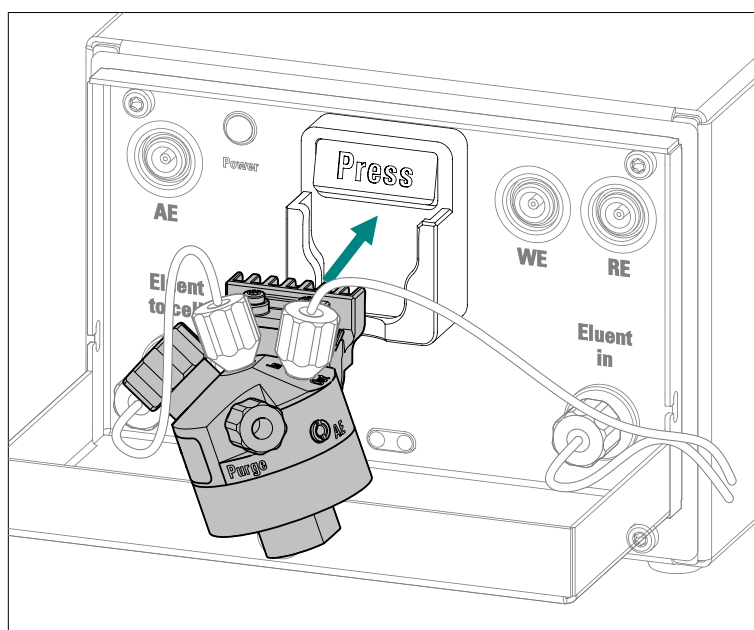
## 1 Connecting the measuring cell

- Connecting the measuring cell inlet:
  - *When the preheating capillary is used:* Use a pressure screw (6.2744.014) to fasten a piece of the PEEK capillary (6.1831.010) to the **Eluent to cell** connector on the detector.  
Use a pressure screw (6.2744.014) to fasten the other end to the **In** connector of the measuring cell.
  - *If the preheating capillary is not used:* Use a pressure screw (6.2744.014) to fasten the detector inlet capillary directly to the **In** connector on the measuring cell.
- Connecting the measuring cell outlet:  
Use a pressure screw (6.2744.014) to fasten the tested detector outlet capillary to the **Out** connector on the measuring cell (*see "Testing the detector outlet capillary", page 15*).



## 2 Inserting the measuring cell

Insert the chip of the measuring cell into the cell holder so that you can hear it locking in.



### NOTICE

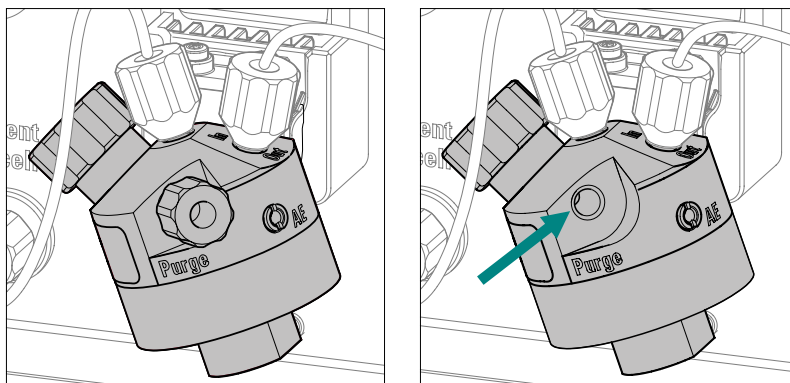
Do not move the measuring cell for at least 5 seconds after having inserted it.

During this time, data is read from the chip of the measuring cell and written into the database. This process must not be interrupted, because otherwise the data may be transferred incorrectly or incompletely.

## 3 Testing at low flow

- In the program part **Manual** of MagIC Net, set the flow rate of the high-pressure pump to 0.2 mL/min and start the high-pressure pump.
- Watch the detector outlet capillary: Liquid must emerge from the end of the detector outlet capillary.  
If no liquid emerges from the end of the detector outlet capillary:
  - Detach the capillary from the **Out** connection on the measuring cell and check whether the end has been pinched by the pressure screw.
  - Shorten the capillary and fasten once again to the **Out** connector on the measuring cell.





### 3 Deaerating the measuring cell

Observe the eluent that emerges through the deaeration opening.  
Wipe up liquid with a cloth.

Once no more air bubbles are visible, screw the stopper back on the **Purge** connector and tighten it by hand.

**4** Switch off the high-pressure pump in MagIC Net.

### 3.4 Connecting the electrode cables



## CAUTION

The electrode cables may not be plugged or unplugged unless the measuring cell is switched off in the software.



## NOTICE

The sockets and the plugs of the cables must be clean and dry.

## Connecting the electrode cables to the detector

Prerequisites:

- The measuring cell is switched off.

- 1 Plug the straight plug of the working electrode cable (red sleeve) into the **WE** socket of the detector.

- 2 Plug the straight plug of the reference electrode cable (black sleeve) into the **RE** socket of the detector.
- 3 Plug the straight plug of the auxiliary electrode cable (blue sleeve) into the **AE** socket of the detector.

## Connecting the electrode cables to the measuring cell

Prerequisites:

- The working electrode and the reference electrode are inserted into the measuring cell.

- 1 Plug the angled plug of the working electrode cable (labeled **WE**) into the working electrode socket.
- 2 Plug the angled plug of the reference electrode cable (labeled **RE**) into the reference electrode socket.
- 3 Plug the angled plug of the auxiliary electrode cable (labeled **AE**) into the socket (labeled **AE**).

### 3.5 Attaching the front cover

In order to obtain good measuring results, we recommend that the front cover be put back in place.

When you are attaching the front cover, observe the following:

- Do not pinch any capillaries!  
Guide the capillaries through the capillary feed-throughs (1-**16**).
- Do not pinch any cables!

## 4.1 Operation

## 4.2 Care



The instrument requires appropriate care. Excess contamination of the instrument may result in functional disruptions and a reduction in the life-time of the sturdy mechanics and electronics.



Do not use scouring agents for cleaning the tray.

### 4.3 Maintenance by Metrohm Service

Maintenance of the instrument is best carried out as part of an annual service, which is performed by specialist personnel from Metrohm. If working frequently with caustic and corrosive chemicals, a shorter maintenance interval is recommended. The Metrohm service department offers every form of technical advice for maintenance and service of all Metrohm instruments.

## 4.4 Maintenance

#### 4.4.1 Maintenance



## WARNING

When **rinsing the detector without column**, the pressure must not exceed **5 MPa**.

In order to ensure this, set the maximum pressure of the high pressure pump to **5 MPa** in MagIC Net.

#### 4.4.2 Preheating capillary maintenance

The preheating capillary can become blocked, e.g. if the IC system has inadvertently been run dry.

To dissolve this blockage, proceed as follows:

### Rinsing the preheating capillary

## 1 Removing the separation column

Remove the separation column from the IC system and replace with a coupling (6.2744.040).

## 2 Adjusting the settings in MagIC Net

In MagIC Net, adjust the following settings:

- Maximum pressure of the high-pressure pump: 5 MPa
- Flow rate:  $< 0.1$  mL/min

- 3 Rinse the system with the same eluent as before the blockage or with ultrapure water.

The eluent requires sufficient time to trickle through and dissolve the crystals.

- 4 Do not increase the flow rate until the pressure has stabilized.

If the preheating capillary remains blocked, then you can attempt to rinse the capillary in the opposite direction. To accomplish this, connect the detector inlet capillary to the connector **Eluent to cell** and repeat the procedure (see *"Rinsing the preheating capillary"*, page 22).

If the blockage can also not be dissolved by rinsing in the opposite direction, then the preheating capillary must be replaced by a Metrohm Service employee.

## 4.5 Shutting down

If the instrument is not used for a longer period, the whole IC system (without separation column) must be rinsed salt free with methanol/ultrapure water (1:4), in order to prevent eluent salts from forming crystals which may cause subsequent damage.

### Rinsing salt free the IC system

To rinse the system, proceed as follows:

- 1 Remove the guard column and the separation column from the eluent path. Connect the connection capillaries directly with each other using a coupling (6.2744.040).
- 2 Rinse the IC system for 15 minutes with methanol/ultrapure water (1:4).

Rinse with eluent for at least 15 minutes at starting up again and before connecting the guard column and separation column.

## 5 Troubleshooting

## 5.1 Problems with the hardware

Problem	Cause	Remedy
Leak sensor responds.	<i>Leaking capillary connection.</i>	Find any leaking capillary connections and seal them.
	<i>Measuring cell leaking.</i>	Screw apart the measuring cell and then reassemble it.
The amperometric detector is not recognized in the software.	<i>IC system – No connection.</i>	<ul style="list-style-type: none"> <li>▪ Check the cable connection.</li> <li>▪ Switch the IC instrument off and then on again after 15 seconds.</li> </ul>

## 5.2 Problems with the baseline

Problem	Cause	Remedy
<b>Pulsing baseline.</b>	<i>High-pressure pump – Contaminated valves.</i>	Clean valves (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).
	<i>High-pressure pump – Defective piston seal.</i>	Replace the piston seals (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).
	<i>High-pressure pump – Quality of the pump is not sufficient for the selected sensitivity.</i>	<ul style="list-style-type: none"> <li>▪ Use a pulsation absorber.</li> <li>▪ Use a higher-performance high-pressure pump.</li> <li>▪ Reduce the sensitivity.</li> </ul>
	<i>Measuring cell – Air bubble in the measuring cell.</i>	<ul style="list-style-type: none"> <li>▪ Deaerate the measuring cell.</li> <li>▪ Degas the eluent continuously.</li> </ul>
	<i>IC system – temperature fluctuations.</i>	<ul style="list-style-type: none"> <li>▪ Switch on the column thermostat or the column oven.</li> <li>▪ Amperometric detector – Connect the pre-heating capillary .</li> <li>▪ Amperometric detector – Attach and close the front cover (see <i>chapter 3.5, page 20</i>).</li> </ul>



Problem	Cause	Remedy
	<i>Measuring cell – Working electrode contaminated.</i>	Clean the working electrode (see the leaflet for the working electrode).
	<i>Measuring cell – Measuring cell leaking.</i>	Check the capillary connections on the measuring cell.
	<i>IC system – Eluent contaminated.</i>	Prepare a new eluent.
<b>Smooth baseline (no noise).</b>	<i>Communications problem between the amperometric detector and MagIC Net.</i>	<ul style="list-style-type: none"> <li>Check whether the electrode cables are properly connected.</li> <li>Check the electrode cable with dummy cell (see chapter 3.3.1, page 11).</li> <li>Switch off the instrument, close and restart MagIC Net, switch the instrument back on.</li> </ul>
	<i>All of the data lies outside of the measuring range.</i>	<ul style="list-style-type: none"> <li>Adjust the measuring range.</li> <li>Deaerate the measuring cell (see "Deaerating the measuring cell", page 18).</li> </ul>
	<i>Short-circuit bridge between the electrodes.</i>	<ul style="list-style-type: none"> <li>Examine the working electrode for prominent deposits.</li> <li>Polish the working electrode (see the leaflet for the working electrode).</li> <li>Replace the working electrode.</li> <li>Clean the measuring cell.</li> <li>Check the spacer.</li> </ul>
	<i>The reference electrode is worn out.</i>	Replace the reference electrode.
	<i>The cause is not clear.</i>	Perform a systematic error diagnostics (see chapter 5.9, page 31).
<b>The baseline has a large amount of noise.</b>	<i>Disruptive influences from outside.</i>	<ul style="list-style-type: none"> <li>In the DC mode: Switch on the damping.</li> <li>In the other measuring modes: Set a suitable smaller measuring range.</li> <li>Attach the front cover.</li> </ul>
	<i>The Ag/AgCl reference electrode is worn out.</i>	Replace the reference electrode.
	<i>The auxiliary electrode is contaminated.</i>	Clean the auxiliary electrode of the measuring cell.
	<i>The working electrode is contaminated.</i>	<ul style="list-style-type: none"> <li>Clean and polish the working electrode (see the leaflet for the working electrode).</li> </ul>



## 5.3 General remarks regarding sensitivity fluctuations

Sensitivity fluctuations of up to 20% per week are normal for an unchanged system in constant operation.

The sensitivity can increase to approximately twice as much for a short time when new working electrodes are inserted or when the conditions change.

## 5.4 Problems with sensitivity

Problem	Cause	Remedy
<b>Declining sensitivity.</b>	<i>Measuring cell – Auxiliary electrode contaminated.</i>	Clean the auxiliary electrode (see measuring cell manual).
	<i>Incorrect eluent in the reference chamber.</i>	Remove the purge stopper on the measuring cell, wait until approx. 1 mL of eluent has emerged, screw the purge stopper back in tightly.
	<i>Sample concentration is no longer correct.</i>	Replace the sample and/or the standard solution.
	<i>Temperature fluctuations.</i>	<ul style="list-style-type: none"> <li>Amperometric detector – Use preheating capillary.</li> <li>IC instruments – Use column oven.</li> </ul>
	<i>Replace the measuring cell.</i>	<ul style="list-style-type: none"> <li>Use a measuring cell of the same type.</li> <li>Use the same spacer.</li> <li>Use the same electrodes.</li> </ul>
	<i>Software – Measurement potential incorrect.</i>	Optimize the measurement potential.
	<i>Measuring cell – Working electrode contaminated.</i>	Clean the working electrode (see the leaflet for the working electrode).
	<i>IC system – Eluent contaminated.</i>	Prepare a new eluent.
	<i>IC system – pH of the eluent has changed.</i>	Check the pH value of the eluent and optimize it if necessary.

## 5.5 Problems with the pressure

Problem	Cause	Remedy
Marked drop in pressure.	IC system – Leak in the system.	Check the capillary connections and seal them.
The pressure in the system markedly increases.	IC system – Inline filter blocked.	Replace the filter pad (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).
	IC system – Separation column contaminated.	<ul style="list-style-type: none"> <li>Regenerate the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> <li>Replace the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> </ul> <p>Note: Samples should always be micro-filtered (see <i>Chapter Operation and maintenance – Inline sample preparation</i> in the manual for the IC instrument).</p>
	Amperometric detector – Preheating capillary blocked.	Perform a maintenance procedure for the preheating capillary (see <i>chapter 4.4.2, page 22</i> ).
	Amperometric detector – Detector outlet capillary not free of blockage.	Test the detector outlet capillary (see <i>chapter 3.3.4, page 15</i> ).

## 5.6 Problems with the measuring signal

Problem	Cause	Remedy
<b>Measuring signal "overload".</b>	<i>Air bubble in the measuring cell.</i>	Deaerate the measuring cell ( <i>see chapter 3.3.6, page 18</i> ).
	<i>Measuring cell – Working electrode damaged.</i>	Replace the working electrode.
	<i>Measuring cell – Measuring cell not correctly connected.</i>	Check the cable connections ( <i>see "Connecting the electrode cables to the measuring cell", page 20</i> ).
	<i>Software – Measurement potential incorrect.</i>	Optimize the measurement potential.

Problem	Cause	Remedy
<b>No measuring signal.</b>	<i>IC system – No power supply.</i>	Check the power connection and the supply voltage.
<b>Peaks cut off at the top.</b>	<i>Measuring range too small.</i>	<ul style="list-style-type: none"> <li>▪ Set a less sensitive measuring range.</li> <li>▪ Reduce the peak height, e.g. by means of sample dilution.</li> </ul>

## 5.7 Problems with the chromatogram

Problem	Cause	Remedy
<b>Peak drift with sugar analysis.</b>	<i>Carbonate absorption in the eluent.</i>	Use the Metrosep CO3 Trap 1 (6.1015.300) trap column.
<b>Peaks have poor resolution.</b>	<i>IC system – Diminished separating efficiency of the separation column.</i>	<ul style="list-style-type: none"> <li>▪ Regenerate the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> <li>▪ Replace the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> </ul>
	<i>IC system – Eluent is old.</i>	Prepare a new eluent.
	<i>The ionic strength of the sample or the pH value of the sample deviates greatly from the eluent.</i>	Dilute the sample or optimize the pH value of the sample.
	<i>Absorption of analyte at the electrodes.</i>	Use a suitable combination of electrodes and eluent.
<b>The retention times in the chromatogram have changed unexpectedly.</b>	<i>IC system – Diminished separating efficiency of the separation column.</i>	<ul style="list-style-type: none"> <li>▪ Regenerate the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> <li>▪ Replace the separation column (see <i>Chapter Operation and maintenance</i> in the manual for the IC instrument).</li> </ul>
	<i>IC system – Eluent is old.</i>	Prepare a new eluent.
	<i>The ionic strength of the sample or the pH value of the sample deviates greatly from the eluent.</i>	Dilute the sample or optimize the pH value of the sample.

Problem	Cause	Remedy
<b>Extreme spread of the peaks in the chromatogram.</b> <b>Splitting (dual peaks)</b>	<i>IC system – Dead volume at the ends of the separation column.</i>	Replace the separation column.
	<i>IC system – Dead volume in the IC system.</i>	Check the capillary connections.
	<i>Inhibition of the detection mechanism by the analyte (with PAD).</i>	<ul style="list-style-type: none"> <li>▪ Dilute the sample.</li> <li>▪ Allow the waveform to run-in better.</li> <li>▪ Adjust the PAD waveform.</li> </ul>
	<i>The column is overloaded.</i>	Dilute the sample.

## 5.8 Other problems

<b>Problem</b>	<b>Cause</b>	<b>Remedy</b>
<b>High background current.</b>	<i>IC system – Eluent contaminated.</i>	Prepare a new eluent.
	<i>Software – Measurement potential / pulse settings incorrect.</i>	Optimize the parameters.
	<i>Very wide peaks through substances with delayed elution.</i>	Wait for the complete elution of these substances.
<b>Unstable temperature.</b>	<i>The set temperature is too low.</i>	Set the temperature to at least 8 °C higher than the highest ambient temperature to be anticipated.
<b>Current display/charge display in the software is frozen.</b>	<i>Measuring cell – electrodes are either not connected or not correctly connected.</i>	Connect the electrode connection cables correctly ( <i>see chapter 3.4, page 19</i> ).
	<i>Measuring cell – Small air bubbles in the measuring cell.</i>	Deaerate the measuring cell ( <i>see chapter 3.3.6, page 18</i> ).
	<i>Measuring cell – Electrode connection cable defective.</i>	Perform an instrument test with the dummy cell ( <i>see chapter 3.3.1, page 11</i> ).

## 5.9 Systematic error diagnostics

If the causes of a malfunction cannot be found among the problem descriptions in the above chapters, then proceed systematically as follows:

### Systematic error diagnostics

#### 1 Restarting the instrument and the software

- Switch off the instrument.
- Close and restart MagIC Net.
- Switch the instrument back on again.

If the problem has not yet been localized, continue with Step 2.

#### 2 Performing an instrument test with dummy cell

(see chapter 3.3.1, page 11)

If the problem has not yet been localized, continue with Step 3.

#### 3 Checking the software settings

- Check the method parameters of the detector and reset them to values that you know will function.
- Check the measuring range and reset it to values that you know will function or select a larger measuring range.
- Check manual changes to the settings and reset them to values that you know will function.
- Check manual settings in the time program and reset them to values that you know will function.

If the problem has not yet been localized, continue with Step 4.

#### 4 Cleaning the measuring cell

- Switch off the measuring cell.
- Remove the measuring cell.
- Clean the measuring cell (see measuring cell manual).
- Polish the working electrode (see the leaflet for the working electrode).
- Reinsert the measuring cell.

If the problem has not yet been localized, continue with Step 5.

#### 5 Replacing the reference electrode

If the problem has not yet been localized, continue with Step 6.

## 6 Replacing the working electrode

If the problem has not yet been localized, continue with Step 7.

## 7 Replacing the body of the measuring cell

Replace the body of the measuring cell with another one of the same type.

If the problem has not yet been localized, continue with Step 8.

## 8 Requesting Metrohm Service

If none of these measures help, please request Metrohm Service.



## NOTICE

Please note that, when the electrodes are replaced, the system requires a longer run-in time before the earlier values can be reproduced.



## 6 Technical specifications

### 6.1 Amperometric detector

<i>Type</i>	Microprocessor-controlled Digital Signal Processing (DSP technology)
<i>Potentiostat</i>	
<i>Potential range</i>	–5.0 to +5.0 V in steps of 0.001 V
<i>Potential step response time</i>	< 1 ms
<i>Detection modes</i>	<ul style="list-style-type: none"> <li>▪ DC</li> <li>▪ PAD</li> <li>▪ flexIPAD (flexible IPAD)</li> <li>▪ CV</li> </ul>
<i>Measuring unit</i>	
<i>AutoRange</i>	yes, (DC only)
<i>Digital signal range</i>	
<i>DC mode</i>	0.00012 pA–2 mA
<i>PAD mode</i>	0.012 pA–2 mA
<i>flexIPAD mode</i>	0.12 pC–200 µC
<i>CV</i>	0.12 pA–20 mA
<i>Electronic noise</i>	
<i>DC mode</i>	< 2 pA
<i>PAD mode</i>	< 10 pA
<i>flexIPAD mode</i>	< 30 pC
<i>Filter</i>	
<i>DC mode</i>	Hardware filter, can be selected by the user
<i>All modes</i>	Software filter, can be set by the user
<i>Temperature control</i>	
<i>Temperature stability at the heater</i>	better than 0.05 °C with ambient temperature +8 °C–80 °C
<i>Operation</i>	
<i>Direct</i>	Via Software MagIC Net
<i>Remote</i>	Via Remote Box



## 7 Accessories

Up-to-date information on the scope of delivery and optional accessories for your product can be found on the Internet. You can download this information using the article number as follows:

## Downloading the accessories list

- 1 Enter <https://www.metrohm.com/> into your Internet browser.
- 2 Enter the article number (e.g. **2.850.9110**) into the search field.  
The search result is displayed.
- 3 Click on the product.  
Detailed information regarding the product is shown on various tabs.
- 4 On the **Included parts** tab, click on **Download the PDF**.  
The PDF file with the accessories data is created.



## NOTICE

Once you have received your new product, we recommend downloading the accessories list from the Internet, printing it out and keeping it together with the manual for reference purposes.



# Index

**A**

Amperometric detector

    Placement ..... 8

    Technical specifications ..... 33

**C**

Care ..... 21

**E**

Electrode cable

    Connect ..... 19

Electrostatic charge ..... 3

**R**

Rinsing

    Detector ..... 22

**S**

Safety instructions ..... 2

Service ..... 2, 22

Shutting down ..... 23

**T**

Technical specifications

    Amperometric detector ..... 33